

There's a fly in my soup!



 EAE Learning objectives for this lesson 
Objectives: Restaurant Vocabulary.
Learn how to order food and expressions for making complaints in a restaurant

Activity 1 - Discussion questions

1. What's your favourite restaurant?
2. What type of food do you like?
3. Do you like fast food restaurants?
4. Tell your partner about your last experience in a restaurant. Was it a good or bad experience?



Activity 2 - Match the restaurant items to their purpose

Spoon	your main course is served on this
Fork	you pay this at the end of your meal
Knife	to drink from
Napkin	ice cream is served in this
Salt and pepper	to remove food from your teeth
Plate	to cut your steak
Bowl	it's partner is the knife
Glass	to season your food
The bill	to eat a yoghurt
Toothpick	to stay clean during your meal

Activity 3 - Read the text and answer the question

complain - raler
complaint - plainte

Did you know? French people LOVE to complain! ;)

Their first reaction to a problem, is NOT to fix it, but to complain so that somebody fixes it. This is why French people have many protests, many demonstrations, and many strikes.

Today we are going to learn how to make complaints in a restaurant!

So...do you complain a lot?

Activity 4 - Expressions

Ordering

I'd like to make a reservation please!

Could I see the menu please?

I'm allergic to...

I would like my steak / rare / medium-rare / medium / well done

For my starter I'll have....

For the main course I'll have...

Could I see the wine list?

What do you recommend?

Just a jug of water please...

What's in this dish?

Making Complaints

This isn't what I ordered

This food's too / cold / hot / spicy / salty

We have been waiting a long time

Will our meal be long?

My meal is overcooked / raw

There is a hair in my soup

I'd like to speak to the manager please

I'd like a reduction on the bill please

This plate / bowl / glass / cutlery is dirty

I don't like this, can I change it?



Activity 5 - Dialogue

Read the dialogue and then make your own dialogue - and add a complaint!

Waiter: Hello, here are your menus. I'll be back to take your order in a few minutes.

Waiter: Are you ready to order?

Peter: Yes, please.

Waiter: Would you like a starter?

Peter: Yes, I'd like a vegetable soup.

Waiter: And what would you like for a main course?

Peter: I'll have the grilled salmon.

Waiter: Would you like anything to drink?

Peter: Yes, I'd like a glass of white wine, please.

Waiter: (After Peter has his meal) Can I bring you anything else?

Peter: May I see the dessert menu?

Waiter: Certainly.



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Peter: What do you recommend?

Waiter: The chocolate cake. It's delicious.

Peter: Okay, I'll have the cake. Also, may I have the bill please?

Waiter: Certainly

NOW - your turn!

With your partner make a dialogue like the example - and add a complaint!

Activity 6 - song (fill in the gaps)

Billy Joel - Scenes from an Italian Restaurant

<https://www.youtube.com/watch?v=Hxx8IWIvKg0>

A bottle of _____, a bottle of _____
Perhaps a bottle of rose instead
We'll get a _____ near the street
In our old familiar place
You and I-face to face

A bottle of red, a bottle of white
It all depends on your _____
I'll meet you any time you want
In our _____ Restaurant.

Things are _____ with me these days
Got a good job, got a good _____
Got a new wife, got a new life
And the _____ fine
We lost touch long ago
You lost _____ I did not know
You could ever look so nice after
So much time.

Do you remember those _____ hanging out
At the village green?
Engineer _____, leather jackets
And tight blue jeans
Drop a _____ in the box play the
Song about New Orleans
Cold _____, hot lights
My sweet romantic teenage _____



Activity 7 - Roleplays

A) You ordered a salad, but you received a steak. You are a vegetarian and you are not happy!

You complain to the manager

B) There is a fly in your soup! You complain to the manager

C) You waited a long time for your dinner, and it arrives cold. You complain to the manager

D) The waiter forgot the bottle of wine. You wanted to get drunk. You complain to the manager

Activity 8 - Design your own restaurant and present to the class!

With a partner - design a restaurant.

- What food will you serve?
- Will it be fast food or gastronomie?
- What is the name of your restaurant?
- What is the design of your restaurant?
- Where is the location of your restaurant?

Activity 9 - Pictionary

In teams we are going to play Pictionary using the vocabulary from today!

Activity 10 - Role Play

Your teacher is the waiter.

Sit in partners and imagine you are in a restaurant

You must complain to the waiter, and get him to solve your problem.

The team who complains the most WINS!

