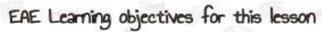


There's a fly in my soup!



Objectives: Restaurant Vocabulary.

Learn how to order food and expressions for making complaints in a restaurant

Activity 1 - Discussion questions

- 1. What's your favourite restaurant?
- 2. What type of food do you like?
- 3. Do you like fast food restaurants?
- 4. Tell your partner about your last experience in a restaurant. Was it a good or bad experience?



Activity 2 - Match the restaurant items to their purpose

Spoon your main course is served on this

Fork you pay this at the end of your meal

Knife to drink from

Napkin ice cream is served in this

Salt and pepper to remove food from your teeth

Plate to cut your steak

Bowl it's partner is the knife

Glass to season your food
The bill to eat a yoghurt

Toothpick to stay clean during your meal

Activity 3 - Read the text and answer the question

complain - raler complaint - plainte

Did you know? French people LOVE to complain!;)

Their first reaction to a problem, is NOT to fix it, but to complain so that somebody fixes it. This is why French people have many protests, many demonstrations, and many strikes.

Today we are going to learn how to make complaints in a restaurant!

So...do you complain a lot?

Activity 4 - Expressions

Ordering Making Complaints

I'd like to make a reservation please! This isn't what I ordered

Could I see the menu please? This food's too / cold / hot / spicy /

salty

I'm allergic to...

We have been waiting a long time

I would like my steak / rare / medium-

rare / medium / well done Will our meal be long?

For my starter I'll have.... My meal is overcooked / raw

For the main course I'll have... There is a hair in my soup

Could I see the wine list?

I'd like to speak to the manager please

What do you recommend? I'd like a reduction on the bill please

Just a jug of water please... This plate / bowl / glass / cutlery is dirty

What's in this dish? I don't like this, can I change it?

Activity 5 - Dialogue

Read the dialogue and then make your own dialogue - and add a complaint!

Waiter: Hello, here are your menus. I'll be back to take your order in a few minutes.

Waiter: Are you ready to order?

Peter: Yes, please.

Waiter: Would you like a starter?

Peter: Yes, I'd like a vegetable soup.

Waiter: And what would you like for a main course?

Peter: I'll have the grilled salmon.

Waiter: Would you like anything to drink?

Peter: Yes, I'd like a glass of white wine, please.

Waiter: (After Peter has his meal) Can I bring you anything else?

Peter: May I see the dessert menu?

Waiter: Certainly.



continued.....

| continued |
|---|
| Peter: What do you recommend? Waiter: The chocolate cake. It's delicious. Peter: Okay, I'll have the cake. Also, may I have the bill please? Waiter: Certainly |
| NOW - your turn! With your partner make a dialogue like the example - and add a complaint! |
| Activity 6 - song (fill in the gaps) Billy Joel - Scenes from an Italian Restaurant https://www.youtube.com/watch?v=Hxx8IWIvKg0 |
| A bottle of, a bottle of Perhaps a bottle of rose instead We'll get a near the street In our old familiar place |
| You and I-face to face A bottle of red, a bottle of white It all depends on your |
| I'll meet you any time you want In our Restaurant. |
| Things are with me these days Got a good job, got a good Got a new wife, got a new life And the fine We lost touch long ago You lost I did not know You could ever look so nice after So much time. |
| Do you remember those hanging out At the village green? Engineer, leather jackets And tight blue jeans Drop a in the box play the |

Song about New Orleans

Cold _____, hot lights

My sweet romantic teenage _____

Activity 7 - Roleplays

A) You ordered a salad, but you received a steak. You are a vegetarian and you are not happy!

You complain to the manager

- B) There is a fly in your soup! You complain to the manager
- C) You waited a long time for your dinner, and it arrives cold. You complain to the manager
- D) The waiter forgot the bottle of wine. You wanted to get drunk. You complain to the manager

Activity 8 - Design your own restaurant and present to the class!

With a partner - design a restaurant.

- What food will you serve?
- Will it be fast food or gastronomique?
- What is the name of your restaurant?
- What is the design of your restaurant?
- Where is the location of your restaurant?

Activity 9 - Pictionary

In teams we are going to play Pictionary using the vocabulary from today!

Activity 10 - Role Play

Your teacher is the waiter.

Sit in partners and imagine you are in a restaural

You must complain to the waiter, and get him to solve your problem.

The team who complains the most WINS!



