# Hotel California

*Preparation time 30 minutes*

**EAE Learning objectives for this lesson**

You will prctice forming questions. You will learn how to book a hotel and ask questions about hotel amenities. Practice modal verbs. (possibility and obligation and polite questions.)You will practice dialogues for booking hotels. Comprehension activities.

**Activity One** - *Discuss with your partner.*

1. When did you last go to a hotel?
2. Where was the hotel?
3. How did you book it?
4. Did you find the hotel to be the way it was discribed?
5. What facilities were in the hotel?

**Activity Two** - **Book a hotel.**
*Read the dialogue about booking a hotel and then act out your own version……*

**Edward** - Hello, I'm calling from Manchester in the UK and I'd like to book a room for my family for this summer.
**Receptionist** - Hello sir. OK, what dates will you be visiting Hawaii?
**Edward** - We arrive on the 14th July and are staying for two weeks.
**Receptionist** - OK Sir, let me just check that period. Right, how many rooms will you require and how many of you are travelling?
**Edward** - We would like one family room please for four people, two children and two adults.
**Receptionist** - OK, we have one available but it's a suite. Would that interest you? There are extra facilities in the room like a private hot tub, a large balcony with a sea view and a lounge area with mini kitchen.
**Edward** - That sounds amazing but it might be too expensive.
**Receptionist** - Well if you want to look at our special offers you will have to book online. Have you consulted our web site?
**Edward** - OK, well I will have a look at that now,thanks for your help. How much were is the price per night of that suite though?
**Receptionist** - It's 420$ per night.
**Edward** - OK thanks for the information I will check out the web site. Thanks again. Bye.
**Receptionist** - no problem have a good day, bye.

*All of the words highlighted in yellow are MODAL verbs - they tell you something about ability, possibility, permission or obligation.*

- The word WOULD is used in polite questions.
- MIGHT is used to talk about possibility.
- WILL is used to talk about your future intensions.

- There are other modal verbs?
- Can you give some examples of other modal verbs?

At home you can practice with this activity:
http://www.easyaccessenglish.com/clive-does-extreme-sports-modal-verb-style/

**Activity Three** - Which of the following hotels **would** you choose and why?

A.  A five star hotel in Los Angeles California with spa facilities, private access to beaches, a helicopter landing pad, in house hairdresser and private shopper, five star restaurant and room service and free complementary champagne on arrival

B.  A four star fully ecological nature hotel in the heart of the Amazonian rainforest with sustainable food, sustainable products and no telephones or computers or internet, for a total break from civilisation but with luxury service and great food.

C.  A three star family run hotel in the heart of London. Great value for money, stylish boutique hotel with fashionably decorated rooms, good pub style food and a really great bar in the hotel.

D.  A two star hotel with the most amazing view of the Colorado mountains, horses available whenever you want to ride, friendly family run establishment with great help yourself food bar. Miles from anywhere but access to WIFI in all the rooms, air conditioning and spacious, clean rooms.

**Activity Four** - ***Dialogue*** - With your partner fill the gaps in the dialogue and then act it out.

**Hotel Visitor** - Hello, I have just …………….. from Paris. I'd like to …………….. into my room please.
**Receptionist** - Yes Madam of course. What is your name please?
**Hotel Visitor** - Carla Bruni.
**Receptionist** - OK, yes we have a …………….. for you. You are …………….. with us for five nights is that correct?
**Hotel Visitor** - Yes that's right.
**Receptionist** - Will you be …………….. breakfast?
**Hotel Visitor** - No thanks.
**Receptionist** - Your room is on the 7th floor. It's room number 758
**Hotel Visitor** - OK thanks. Does the room have a …………….. or a shower?
**Receptionist** - It has a shower and a jaccuzzi. Is that OK for you?
**Hotel Visitor** - Yes that's OK.
**Receptionist** - Great, can I help you with …………….. else?
**Hotel Visitor** - Well yes I'm tired and I'd like to order room …………….. this evening, is that oK?
**Receptionist** - Yes no problem, there is a kettle and a fridge in your room for drinks and you can dial 9 for room service as soon as you are ready to …………….. from the menu which you will find next to your bed.
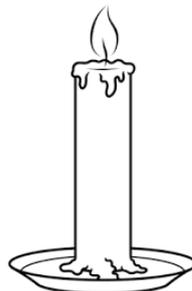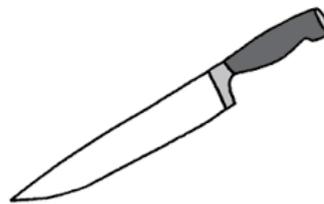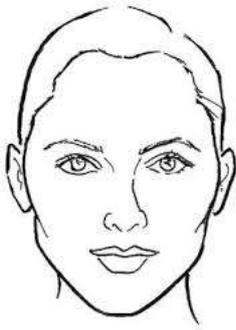**Hotel Visitor** - Great thanks a lot.
**Receptionist** - No …………….. have a good evening.

**Activity Five** - Act out the following role play.

1.  You call reception from your bedroom to ask for new pillows because you can't sleep and feel really uncomfortable. The receptionist is not very helpful.

2.  You arrive at the hotel and can't find your room so you go back to the reception to ask for directions.

3.  You call room service and ask for a really complicated meal. The receptionist asks for a lot of extra details.

4.  You call a hotel to request a special romantic surprise for your wife/ husband. The receptionist makes some great suggestions!

**Activity Six** - Hotel California  - Listen to the song and put the images in the order you hear them;

**Activity Seven** - Hotel Plan

Imagine your are proposing to build a new hotel complex in Hawaii. With your team draw up a plan for a luxury hotel and then present it to everyone. Your teacher will choose the best one! Make sure you answer the following questions using modal verbs in your presentation.

1. What WOULD you include in terms of amenities?
2. What COULD you offer your guests to interest them in visiting?
3. What SHOULD you build to make it safe and comfortable?
4. Who WILL you be inviting to inaugurate your hotel once it is built?
5. What type of visitor MIGHT be interested in staying in your hotel?